# Open Source Services

## Introduction

The goal of this activity is to explore how companies can thrive in the open source world by providing services. As a case study, we will explore Drupal. Drupal is a large and successful open source project for content management. It powers a very large number of web sites – estimated at 2% of all Web sites.

**Date**: 2022-02-09

**Group ID**: Blue (Team name or breakout room number)

Complete the table below to assign a role to each team member.

|  |  |
| --- | --- |
| **Role** | **Member Name** |
| **Recorder**: records all answers & questions, and submits your group’s results | **Peter Mangelsdorf pjm349** |
| **Participant** | **Hoang Nguyen hn374** |
| **Participant** | **Charles porter cap399** |
| **Participant** |  |
| **Participant** |  |
| **Participant** |  |

Reminders:

1. Record the time whenever your team starts a new section or question.

2. Write clearly and with enough detail that your responses can be easily understood.

## A. Drupal Basics Start time: 2022-02-09T10:50:00

INSTRUCTIONS

Explore the primary Drupal site here: <https://www.drupal.org/> and find the answers to the questions below. For each answer, include a link to the page where you found the information.

**1. How old is Drupal? Charlie**

[21 years old.](https://www.drupal.org/association/history)

**2. Who controls Drupal? Peter**

[The Drupal Association, a non-profit organization.](https://www.drupal.org/association/about)

**3. What sort of an entity is the entity that controls Drupal? Peter**

[An elected, structured board of directors.](https://www.drupal.org/association/history/drupal-vzw-structure)

**4. How many people are involved with Drupal? Hoang**

According to Wikipedia, the community is composed of more than 1.39 million people as of March 2021. There are 121,000 members actively contributing.

**5. Does Drupal seem to welcome participation by individuals? Hoang**

[Drupal seems to welcome participation because they have a contributor guide.](https://www.drupal.org/community/contributor-guide)

**6. How many staff does Drupal have and what are some of their roles? Charlie**

[There is a board of directors and an associative staff. There are 18 people on the associative staff. Some roles: executive director, chief finance + operations officer, chief development officer.](https://www.drupal.org/association/staff)

## Report out

All participants should be ready to discuss your answers.

## B. Drupal Services Start time: 2022-02-09T10:58:00

Continue to explore the primary Drupal site here: <https://www.drupal.org/> and find the answers to the questions below. For each answer, include a link to the page where you found the information. For these questions, explore the Services menu.

**1. How many companies provide Drupal training services in the United States? Charlie**

[64 companies provide training services in the united states.](https://www.drupal.org/training/united-states)

**2. How many books cover Drupal 8.x? Hoang**

27 books cover Drupal 8.x according to the Drupal book [marketplace](https://www.drupal.org/books?availability%5B0%5D=38414&version%5B0%5D=20236&page=2).

**3. Look at Services… Marketplace… Services on Drupal.org. Peter**

**a. What are “issue credits”?**

A way of recognizing contributions from particular organizations. With [“Acquira” as an example](https://www.drupal.org/acquia#org-page-issue-credit), they [contributed “161 core issues”](https://www.drupal.org/node/1204416/issue-credits/3060), such as [this one here](https://www.drupal.org/project/drupal/issues/3258970).

**b. Using the filters on the right, determine how many companies offer Drupal consulting and serve locations in the Americas.**

[174 organizations provide “consulting” for the “Americas”.](https://www.drupal.org/drupal-services?services%5B%5D=25130&locations%5B%5D=187703) ([182 with “US” as target](https://www.drupal.org/drupal-services?services%5B%5D=25130&locations%5B%5D=24462))

[With only 27 holding offices in the United States.](https://www.drupal.org/drupal-services?services%5B%5D=25130&locations%5B%5D=187703) ([31 with “US” as target](https://www.drupal.org/drupal-services?services%5B%5D=25130&locations%5B%5D=24462&offices%5B%5D=US))

**c. From the list in (b) select Axelerant and browse their information. Where is the company located?**

[“Gurugram, India & Boston, MA, USA”](https://www.drupal.org/axelerant) from their own website.  
“[Gurgaon, Haryana, India](https://www.crunchbase.com/organization/axelerant)” according to Crunchbase.

**4. If you were interested in content management or Web sites, would you consider joining the Drupal community? Why or why not? Charlie**

Yes, it appears to be well run. There appears to be a community. It is however, a very large project.

**Report Out**

All participants should be ready to discuss your answers.